

	FN.13.1.3
	DOUBTFUL ACCOUNTS RECEIVABLE - STUDENT
Section:	Finance (FN)
Subject:	Accounts Receivable
Legislation:	
Effective:	March 12, 2004
Revision:	May 20, 2004, June 4, 2007; September 1, 2016 (reformatted); November 21, 2018; May 7,
	2025

APPROVED:	
	President and CEO

POLICY

The policy of the Board of Governors is to have SAIT's Finance department complete a credit assessment for all customers and provide for doubtful accounts receivable.

PROCEDURE

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The Finance department will provide for doubtful accounts related to student accounts receivable as follows:

- 1. For accounts that are not collected within 30 days of the due date for payment, 50% of the outstanding balance will be provided.
- 2. For accounts that continue to remain uncollected at 60 days from the due date for payment, the remaining 50% of the outstanding balance will be provided.
- 3. Exceptions to paragraphs 1 and 2 of this procedure may be made for accounts receiving third party funding (student loans, Skills Development Grants, etc.) payable directly to SAIT.
- 4. Accounts not collected within 90 days of the due date will be sent to an external collection agency. Authorization of both the CFO and vice president, corporate services

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Page 1 of 2

Procedure FN.13.1.3 Page 1 of 3



and the vice president, academic (or their designates) is required for accounts over 90 days past due to be withheld from the external collection process.

- 5. Account write-offs must be approved by the associate vice president, finance in accordance with SAIT's signing authority. Any write-offs in excess of the associate vice president's signing authority must be approved by the CFO and vice president, corporate services. Finance will notify the dean/director of the school/department of the account write-off.
- 6. Transcripts of grades or parchments will not be provided to students who owe outstanding amounts.
- 7. For students in programs supported by government grants, the provisions will be charged to Finance.
- 8. For students in programs not supported by government grants, the provisions will be charged to the school/department recording the tuition and material fee revenue.
- 9. Notwithstanding paragraphs 7 and 8 of this procedure, where exceptions to SAIT procedures have been made which subsequently result in an uncollectible student account, the school/department recording the revenue will be charged for the bad debt according to paragraphs 1 and 2 of this procedure.
- 10. Where provisions have been made and accounts are subsequently collected, the amount collected will be credited back to the school/department originally charged.
- 11. Finance will annually analyze tuition and material fee billings and collections and provide a report to Management Council.

POLICY/PROCEDURE REFERENCE

- FN.13.1 Accounts Receivable policy
- FN.13.1.1 Credit Assessment procedure
- FN.13.1.2 <u>Doubtful Accounts Receivable Corporate procedure</u>

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Procedure FN.13.1.3 Page 2 of 2